# **Owner's Manual**

# Triple-Display USB-C Docking Station

Models: U442-DOCK8-B and U442-DOCK8-BINT

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#### **Product Features**

- HDMI and DisplayPort connectors each support single-monitor 4K applications up to 3840 x 2160 @ 60 Hz\*
- Extends 1080p desktop image across 3 external screens at the same time at resolutions up to 1920 x 1080 @ 30 Hz\*
- Extends 1080p desktop image across 2 external screens at the same time at resolutions up to 1920 x 1080 @ 60 Hz\*
- RJ45 port supports true 10/100/1000 Mbps (1 Gbps) network speeds when Wi-Fi is weak or unavailable
- USB-C PD 3.0 port supports 85W power output for charging host device
- USB-A hub ports support USB 3.2 Gen 2 speeds up to 10 Gbps; one dedicated port supports up to 5V 1.5A (7.5W) for charging mobile devices, 2.4A for Apple<sup>®</sup> devices
- USB-C hub port supports USB 3.2 Gen 2 speeds up to 10 Gbps for reading, writing and transferring data
- 3.5 mm microphone/speaker combo port supports 2.1-channel audio
- Plug-and-play operation with no software required for easy, immediate installation

\*Maximum resolution is determined by what your connected device can support. See **Cable Matrix** for resolution breakdown.

### **Package Contents**

- U442-DOCK8-B or U442-DOCK8-BINT
- USB-C to USB-C Cable, 1m (3.3 ft)
- External Power Supply (Input: 100 -240V, 50/60 Hz, 2A; Output: 20V 5A) U442-DOCK8-B: C5 to NEMA 5-15P Cord U442-DOCK8-BINT: International Power Cords (BS 1363 UK, CEE 7/7 EU)
- Owner's Manual

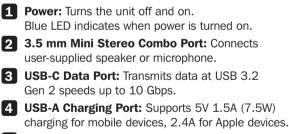
#### **Optional Accessories**

- N201-Series Cat6 Gigabit Snagless Patch Cables
- P312-Series 3.5 mm Mini Stereo Audio Cables
- P569-Series High-Speed HDMI Cables
- P580-Series DisplayPort Cables with Latches
- U420-Series USB 3.2 Gen 2 C/C Cables
- U428-Series USB 3.2 Gen 1 A/C Cables
- M100-Series USB Sync/Charge A/Lightning Cables

### **Product Overview**

#### Front





5 Anti-Theft Lock: Connects your computer/laptop security-cable chain lock.

### **Product Overview**

#### Rear



- 6 DC Power Jack: Connect the included external power supply to both this port and an AC outlet.
- **7 USB-C PD Charging Port:** Connects to the host device with the included USB-C cable.
- 8 (2x) DisplayPort Outputs: Connect to DisplayPort monitors with user-supplied cables.
- 9 HDMI Output: Connects to HDMI monitor with user-supplied cable.
- **10 RJ45 Port:** Connects to Gigabit Ethernet network with user-supplied Cat6 cable.
- 11 (2x) USB-A Hub Ports: Connects USB peripherals or devices at USB 3.2 Gen 2 speeds up to 10 Gbps.

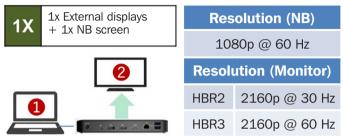
## Cable Matrix

DP1.2 HBR2 Platform			
Ports	HDMI	DP1	DP2
1 External Display Connected	4K/30 Hz	N/A	N/A
	N/A	4K/30 Hz	N/A
	N/A	N/A	4K/30 Hz
2 External Displays Connected	1080p/60 Hz	1080p/60 Hz	N/A
	1080p/60 Hz	N/A	1080p/60 Hz
	N/A	1080p/60 Hz	1080p/60 Hz
3 External Displays Connected	1080p/30 Hz	1080p/30 Hz	1080p/30 Hz
DP1.4 HBR3 Platform		*	
Ports	HDMI	DP1	DP2
1 External Display Connected	4K/60 Hz	N/A	N/A
	N/A	4K/60 Hz	N/A
	N/A	N/A	4K/60 Hz
2 External Displays Connected	1440p/60 Hz	1440p/60 Hz	N/A
	1440p/60 Hz	N/A	1440p/60 Hz
	N/A	1440p/60 Hz	1440p/60 Hz
3 External Displays Connected	1080p/60 Hz	1080p/60 Hz	1080p/60 Hz
DP1.4 HBR3 Platform with DS	C Support		
Ports	HDMI	DP1	DP2
1 External Display Connected	4K/60 Hz	N/A	N/A
	N/A	4K/60 Hz	N/A
	N/A	N/A	4K/60 Hz
2 External Displays Connected	4K/60 Hz	4K/60 Hz	N/A
	4K/60 Hz	N/A	4K/60 Hz
	N/A	4K/60 Hz	4K/60 Hz
3 External Displays Connected	4K/30 Hz	4K/30 Hz	4K/30 Hz

#### **Installation Notes**

- After all devices are connected to the unit, be sure the power adapter is properly connected and the power button is turned on.
- Connect the host computer or laptop to the U442-DOCK8-B or U442-DOCK8-BINT USB-C PD Charging port using the included USB-C cable. This cable will charge and power the host device.
- Screenshots may vary based on operating system.
- The computer or laptop will keep your previous display settings every time you power on/off.
- Check your computer or laptop's display settings and set up in Extend Mode for normal installation.
- If you change monitors, you may need to reset the display settings.
- Some 4K monitors will occupy the entire 4K bandwidth and cause the third connected display to function incorrectly.
- If your system runs Mac OS, external monitors connected will only support Mirror Mode (all displays will have the same output).
- If your system is a Windows system and supports MST Mode, refer to below MST installation notes.

#### **Single External Display Installation**



A. Connect an HDMI or DisplayPort cable (see **Optional Accessories**) between the U442-DOCK8-B and a compliant display.

#### **Double Extended External Display Installation**



A. Connect either both DisplayPort outputs or one DisplayPort and one HDMI port to compliant displays.



B. In desktop mode, right-click the desktop and select **Graphics Properties**.

C. Click Display Settings.



D. In Multiple Displays, click Identify Your Monitors.

Intel® HD Graphic Display	s Control Panel			- ®× (intel)
General Settings Color Settings Multiple Displays Custom Resolutions DisplayPort Topology	SalertDipsky Mode Urget Hepday Dare Dedap ✓ Introdet Diriding Select One on Nore Active Diplay One on Your Active Diplay Data in Oracle	•	Acrosp Displays	ی ک لاستانه
Select Profile Devet Sting	Digital Dipitay 44 Yaneto 50	~		
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E. In **General Settings**, adjust the extended monitor resolution to 1920 x 1080 and the refresh rate to 60 Hz. Click **Apply** to save settings. **Note:** The primary display default is the laptop screen. Displays 2 and 3 should be extended monitor.

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olor Settings	Built in Display		*		
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urrent Seltings	•				

F. In Dual Extended mode, a 4K monitor will automatically downgrade to 1080p @ 60 Hz to provide the best video quality.

	Resolut	ion (NB)
	1080p @ 60 Hz	
	Resolutior	n (Monitor)
	1080p @ 60 Hz	1080p @ 60 Hz

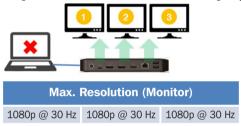
G. If your monitor has a fixed resolution of 4K @ 30 Hz, your second monitor will automatically downgrade to 800 x 600 or may not even work at all.

<b>2</b>	Resolut	ion (NB)	
	1080p @ 60 Hz		
	Resolution	(Monitor)	
	4K @ 30 Hz	Х	
	4K @ 30 Hz	800 x 600	
	1080p @ 60 Hz	1080p @ 60 Hz	

H. To fix this, go to **General Settings** and adjust the extended monitor resolution to 1920 x 1080 and the refresh rate to 60 Hz. Click **Apply** to save settings.

ieneral Settings	Select Display				
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#### **Triple Extended External Display Installation**



- A. Connect all video ports to compliant displays. Only 2 of the 3 displays will work right away.
- B. In desktop mode, right-click the desktop and select **Graphics Properties**.
- C. Click Display Settings.



- D. In Multiple Displays, click Identify Your Monitors.
- E. Click the Primary Display dropdown box, and select the third active monitor. Click **Apply** to save settings.

General Settings Color Settings	Select Display Mode Single Display	0	Anarge Displays	
Multiple Displays Custom Resolutions	Clone Displays		0 0	0
DisplayPort Topology	Select One or More Active Displays  Primary Display  Not as 15-169  Display Display V2249	2	Datest	kleetily
Select Profile Current Settings	Cigital Diselay ABUS VK278 Digital Diselay 2011, USENS Bubbin Diselay			
		(+) Save freehing		

F. In **General Settings**, adjust the extended monitor resolution to 1920 x 1080 and the refresh rate to 30 Hz. Click **Apply** to save settings.

Intel® HD Graphi	ics Control Panel				- # × (intel)
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#### **Multi-Monitor Configuration in MST Mode**

- A. Be sure to first follow the above installation procedures.
- B. One the extra monitors are connected, they can be configured to Extend Mode, Mirror Mode or Set the Primary Display.
- C. Go to Display Settings and select Screen Resolution.

Change the ap	pearance of your displays			
1	2	3		Dete <u>c</u> t Identify
Di <u>s</u> play:	1. 2351 ¥			
Resolution:	1920 × 1080 (Recommended) V			
Orientation:	Landscape v			
<u>M</u> ultiple displays:	Extend desktop to this display $\   \checkmark$			
This is currently yo	ur main display.		Adv	anced settings
Make text and othe	er items larger or smaller			
What display settin	gs should I choose?			
		OK	Cancel	Apply

- · Extend Mode steps
  - a) Always refer to the Multi-Monitor Configuration section to bring up the configuration window.
  - b) In the Display dropdown menu, select the preferred monitor.
  - c) Select Multiple Displays > Extend these displays
  - d) Click OK to confirm and exit.
  - e) Once the setting is completed, drag and drop the application icons or the opened windows to the add-on monitor.

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Di <u>s</u> play:	2. BENQ V772 🔹	
Resolution:	1024 × 768 (recommended)	
Orientation:	Landscape 💌	
<u>M</u> ultiple displays:	Extend these displays 🔹	
Make this my m	ain display	Advanced setting
	- Anne I anne an ann 18 an	
Make text and othe	er items larger or smaller	
	er items larger or smaller igs should I choose?	

- · Mirror Mode steps
  - a) Always refer to the Multi-Monitor Configuration section to bring up the configuration window
  - b) In the Display dropdown menu, select the preferred monitor.
  - c) Select Multiple Displays > Duplicate these displays
  - d) Click OK to confirm and exit.
- Set the Primary Display steps
  - a) Always refer to the Multi-Monitor Configuration section to bring up the configuration window.
  - b) In the Display dropdown menu, select the preferred monitor.
  - c) Check the Make this my Main Display box. Note: For some computers, you may need to disable the main display by unchecking the Extend the desktop onto this monitor box or the Extend my Windows desktop onto this monitor box.
  - d) Click OK to confirm and exit.

#### **Troubleshooting for MST Mode**

- **Did your cursor disappear?** If the status remains in Extend Mode, but the U442-DOCK8-B or U442-DOCK8-BINT is disconnected, the desktop will still be panned to the add-on monitor. The cursor may not be found on the primary monitor in such a case. If it happens, connect the add-on monitor through the docking station again or keep moving the mouse.
- Video playback issues in Extend Mode? If the video playback quality is poor, please use the playback on the primary monitor instead of the add-on monitor.

#### **Non-Video Port Installation**

**Note:** Be sure the power adapter is properly connected and the power button of the unit is turned on. This should occur once all your devices are properly plugged in.

- Connect up to 3 USB-A peripherals including speeds up to 10 Gbps. The USB-A dedicated charging port supports up to 5V 1.5A (7.5W) of charging power.
- Connect an Ethernet network through the RJ45 port to achieve speeds up to 10/100/1000 Mbps (1 Gbps).
- Connect the 3.5 mm Mini Stereo port to a headset, microphone or speaker. If the audio is not automatically changed to USB Audio Device, open the control panel and select the hardware and sound icon. Then click **Sound > Manage Audio Devices** and select **USB Audio Device**.
- Transfer data up to 10 Gbps using the USB-C data port.
- (Optional) If you have a security-cable chain lock, connect it to the anti-theft lock port.

## Specifications

Input	USB-C (Female)
Output(s)	(x2) DisplayPort (Female)
	HDMI (Female)
	(x3) USB 3.2 Gen 2 Type-A (Female)
	(x1) USB 3.2 Gen 2 Type-C (Female)
	RJ45 (Female)
	3.5 mm (Female)
Max Supported Video Resolution	Single Display (DP or HDMI): 3840 x 2160 @ 30 Hz
	<b>Dual Display</b> (Both DP or DP and HDMI): 1920 x 1080 @ 60 Hz
	Triple Display: 1920 x 1080 @ 30 Hz
Audio (3.5 mm)	2.1-Channel Surround Sound
Ethernet (RJ45)	10/100/1000 Mbps (1 Gbps)
Power Supply	Input: 100–240V, 50/60 Hz, 2A,
	Output: 20V 5A
HDMI Specification	HDMI 2.0
HDCP Specification	HDCP 1.4/2.2
DisplayPort Specification	DP 1.4
5V 1.5A Charging Compliant	Yes
Operating Temperature	32° to 104°F (0° to 40°C)
Storage Temperature	-4° to 158°F (-20° to 70°C)
PD Charging Specification	PD 3.0 (up to 85W)
Unit Dimensions (H x W x D)	3.4 x 7.5 x 1.1 in (8.5 x 19 x 2.7 cm)
Unit Weight	0.55 lb. (0.25 kg)
Support Color Depth (HDMI)	36-Bit True Color
Chroma Subsampling (HDMI)	4:4:4

## **Warranty and Product Registration**

#### **1-Year Limited Warranty**

Seller warrants this product, if used in accordance with all applicable instructions, to be free from original defects in material and workmanship for a period of one (1) year from the date of initial purchase. If the product should prove defective in material or workmanship within that period, Seller will repair or replace the product, at its sole discretion.

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